

EMPIRE THEATRES PTY LTD - COVID Safe

UPDATE 2 January 2022

Masks are now mandatory in theatres and all indoor settings. Children under 12 years and people affected by a medical condition or disability do not lawfully have to wear a face mask.

Indoor cinemas and theatres

Masks must be worn at all times, such as when entering and exiting and when seated. Persons are allowed to remove their masks when eating or drinking.

UPDATE 8 December 2021, 3pm

At the direction of the Queensland Government, from 17th December 2021 only fully vaccinated people will be able to attend Empire Theatre events until further notice.

A person must give their contact information, proof of COVID-19 vaccination or evidence of medical contraindication by using the Check In Qld app or another measure of record keeping before entering the theatre.

A person may give these entry requirements on behalf of another person who:

- is under the age of 16 years
- has a disability
- speaks a language other than English and is unable to understand the Check In Qld app.

A person is not required to give their contact information, proof of vaccination or evidence of medical contraindication if they are:

- under the age of 16 years
- in primary or secondary school is part of a group attending an activity organised by a school, sporting team or community group
- exercising law enforcement
- at risk of safety.

Proof of vaccination verifies that a person is fully vaccinated. You must show either a printed or electronic form before entering a business establishment or venue.

There are 3 different types of proof available that you can get for free:

- a COVID-19 digital certificate
- your immunisation history statement (IHS)
- an International COVID-19 Vaccination Certificate for overseas travel.

The COVID-19 vaccination certificate can be viewed or printed through:

- Medicare Online via [MyGov](#)
- [Express Plus Medicare mobile app](#)
- [My Health Record](#)

Please see how to [add your proof of vaccination status](#) to the Check in Qld app.

Unvaccinated patrons will be able to request a refund on tickets already purchased.

It is still a requirement to practice social distancing while at the theatre and whilst masks aren't mandatory, they are highly recommended.

For more FAQ see the [QLD Health website](#).

UPDATE 28th June 2021 | 9am

The Empire Theatres is operating at 100% capacity and following a COVID Safe Checklist in line with Queensland Health requirements.

Indoor venues can operate as per the following conditions:

- one person per two square metres; or
- up to 100% of seated venue capacity at ticketed events with patrons in allocated seating.

While no longer mandatory, we are following the guidelines of the now revoked **Industry plan for Live Performance Venues**.

If you have been in South East Queensland in the last 14 days you must carry a mask and wear it whenever you are outside the house (excluding vigorous exercise or when seated).

While not mandatory, it is strongly recommended all patrons over 12 years of age wear a mask when not seated.

For contact tracing purposes we are using the **Check In Qld** app and encourage all patrons to download the app and fill in their details and those of their guests prior to visiting the theatre. The wellbeing of all visitors, artists and staff is our priority.

All you need to do is:

- download the app via this link www.covid19.qld.gov.au/check-in-qld
- enter your details once
- open the app when you next visit us
- select 'Check in Now' and hover your smartphone over our QR code

Using this digital check-in means your details are stored securely by the Queensland Government for fast COVID-19 contact tracing if needed.

Patrons, performers and staff should not enter the Empire Theatres if:

- They have COVID-19 related symptoms, have been in close contact with a person who is COVID-19 positive, have travelled overseas or to a COVID-19 hotspot in the past 14 days or are COVID-19 positive.
- They are required to self-isolate and the event falls within the isolation period.

Additional requirements of entry:

- Patrons agree to abide by all social distancing and health protocols.
- Patrons agree to follow the instructions of venue staff at all times.
- If patrons do not comply with protocols or authorised requests when on the venue premises they may be asked to leave immediately without refund or further recourse.

We are making your safety our priority through social distancing, increased hygiene and cleaning, contact tracing and monitoring our staff and patrons health.